

General Terms & Conditions

- The dog must be vaccinated according to veterinary regulations.
- Your dog is well protected against ticks and fleas.
- Please bring with you a copy of the vaccination certificate on your first visit or if any changes were made.
- The dog must have basic obedience and should be tolerant of other dogs.
- The dog owner must indicate any problems in terms of behaviour and habits of the dog. This will be noted on the customer data sheet.

For the dog holiday care please provide the following:

- A leash
- A dog collar with his/her name
- Duvet or bed
- Food & Water bowl
- His/Her Food & Treats
- His/Her toys or 'doudou'
- Documentation of medical history (if any)**
- Medications (if any)**
- Vaccination certificate**
- Veterinary coordinates**

Additionally,

- The dog must be brought and picked up.
- Additional services on demand.
- Payment terms within 15 days of agreement is expected under normal circumstances.
- Cancellation notice should be given at least 72 hours in advance. Otherwise, 50% of the booking will be charged.
- If the dog needs medical help, we will take it to the vet. The costs will be charged to the owners of the dog.

Note:

Despite our good care, if a pet runs away, has an accident, or becomes sick, no liability will be accepted.

For holiday care of small animals, please provide:

- A cage
- Food
- Litter

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